

ACCESSIBILITY INFORMATION

All buses are equipped with wheel-chair lifts.

Weight limits for lifts vary from bus to bus so please discuss this when you call to set up a ride.

Reasonable modifications may be requested by a disabled person.

It is suggested you speak with Dispatch ahead of time about this so the driver can be made aware.

The Franklin County Public Transportation is committed to providing non-discriminatory service to ensure that no person is excluded from participation in, or denied the benefits of, or be subjected to discrimination in the receipt of its services on the basis of race, color, or national origin as protected by Title VI of the Civil Rights Act of 1964 ("Title VI").

To request additional information about Title VI, to have this information translated or if you believe you have been subjected to discrimination and would like to submit a written complaint, you may contact:

Franklin County Manager (CRO)
355 West Main St., Suite 456
Malone, New York 12953

FARES:

One-Way	\$3.00
Seniors/Disabled/Students	\$2.00

HOURS OF SERVICE:

Monday thru Friday—6:00 AM-5:00 PM
No service on all County observed holidays

FOR INFORMATION AND RESERVATIONS:

Please call Dispatch Monday-Friday, 6:00 AM-5:45 PM or Saturday 7:15 AM-2:45 PM 24 hrs. in advance to schedule a ride. Also notify the dispatcher if you want to cancel a ride.

Updated 04/2018

Chateaugay & Burke Shuttle Schedule



For More Information
Please Call
(518) 483-9000

Franklin County Public Transportation

Dispatch: (518) 483-9000

Chateaugay/Burke Shuttle

Service operates Monday – Friday 6:00 AM - 5:00 PM

No service on all County observed holidays

This route offers demand service. To schedule a pick-up, please call (518) 483-9000 at least 24 hrs. in advance.

6:15 AM - Departs Malone to Chateaugay/Burke

6:45 AM - Departs Stewart's in Chateaugay to Constable/Malone

9:00 AM - Departs Malone to Constable and returns to Malone

9:30 AM - Departs Malone to Burke/Chateaugay

11:00 AM - Departs Malone to Constable (only if scheduled)

12:00 PM - Departs Malone to Chateaugay/Burke

12:30 PM - Departs Stewart's in Chateaugay to Malone

4:00 PM - Departs Malone Courthouse for Constable

4:30 PM - Departs Malone Courthouse for Plattsburg (Salerno)

The following locations must schedule rides:

Burke Adult Center, 1040 East Main Street, Burke

Bessette Health Center, 6087 State Route 11, Chateaugay

Burchacon Apartments, 744 Depot Street, Burke

Burchacon Apartments, 12 John Street, Chateaugay

All passengers are expected to be at the bus stop at least 5 minutes prior to the departure time to ensure pick-up.

Route Deviation

Bus can deviate up to 3/4 of a mile off route to pick up those individuals who cannot get to a fixed stop.



WHEEL CHAIR ACCESSIBLE SERVICE

Updated 4/2/18