

# **FRANKLIN COUNTY PUBLIC TRANSPORTATION CUSTOMER COMPLAINT FORM**

You may send or drop off this completed form at the Franklin County Public Transportation office located at 14981 State Route 30, Malone NY 12953 or email it to the Program Coordinator at [bmarsh@co.franklin.ny.us](mailto:bmarsh@co.franklin.ny.us)

\*Please allow 48 hrs.for response and up to 1 week for follow up.\*

**YOUR NAME:**

**ADDRESS:**

**EMAIL ADDRESS:**

**PHONE NUMBER:**

**DATE AND TIME OF INCIDENT:**

**LOCATION OF INCIDENT:**

**DRIVER:**

**ROUTE # OR BUS #:**

**DETAILS OF INCIDENT:**